



Dealer Operator / General Manager	Sales - New Car	Sales - Used Car	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: Bulletin # Replaces	01/04 84 02 04 84 09 03	Source: Name: Title: Phone #:	Aftersales Business Development & Marketing Gordon Mc Donnell Accessory Development Manager - Electronics 201-307-4239			

BMW Aftersales Parts Bulletin

SUBJECT: CPT9000 Hands Free Phone System for Vehicles with BMW Assist

General Information:

Combine the CPT9000 with BMW Assist for the ultimate in hands free safety.

With the addition of BMW Assist (SA639) as a stand alone option or included as part of the premium package (ZPP) for all 2004 models, it is possible to add the CPT9000 phone system through a simple cost effective upgrade. The system can be upgraded by adding the two eject box parts detailed in this bulletin and a CPT9000 phone handset. Installation is quick and simple, and on most models takes less than 1.5 hours to complete.

Benefits of the CPT9000 Hands Free System include:

MFL Steering Wheel Buttons – Use the steering wheel mounted buttons to scroll the phone’s address book and select a number, send and receive a call, and activate the voice recognition system (if equipped).

I-Drive - View names and numbers in the phone address book through the I-Drive display. Incoming calls are also displayed, and the name of the person will be displayed if their phone number is stored in the phone’s address book and their phone number is transmitted. The I-Drive Controller can also be used to redial a call, dial a missed call or input a new number.

Auto Muting Audio System – When calls are placed or received, the audio system of the vehicle will mute the audio system until the call ends.

In Vehicle Charging – Dock the CPT9000 in the specially designed cradle to charge the phone while the vehicle is running. The cradle also provides the connection to the external antenna.

Integrated Microphone – Be heard loud and clear through the optimized headliner mounted microphone tuned specifically for the interior of the vehicle.

Add Voice Recognition – For the first time as a standard feature the CPT9000 phone system on the new 5 Series will feature standard integrated voice recognition. Dial names and numbers by speaking the number or program the system to recognize voice tags such as “home, work,



or Jane's cell phone". Voice recognition can be added to all other models (except convertibles) by installing the SES module.

Parts Information:

Vehicle Description	Availability	Part Number	MSRP
5 Series (E60) (w/BMW Assist SA639)	Late Feb. 2004		
Eject Box		84 11 6 946 537	\$130.00
Eject Box Frame		51 16 7 060 175	\$ 22.50
X5 SAV (E53) (w/BMW Assist SA639)	Late Feb. 2004		
Eject Box		84 11 6 946 635	\$130.00
Bumper Antenna		84 11 1 470 326	\$ 63.75
X3 SAV (E83) (w/BMW Assist SA639)	Late Feb. 2004		
Eject Box		84 11 6 946 636	\$130.00
Z4 Roadster (E85) (w/BMW Assist SA639)	Late Feb. 2004		
Eject Box		84 11 6 946 636	\$130.00
3 Series (E46) (w/BMW Assist SA639)	Late Feb. 2004		
Eject Box		84 11 6 946 635	\$130.00
Console Frame		84 33 9 410 677	\$ 47.00
Bumper Antenna		84 11 1 470 326	\$ 63.75



Recommended Installation Times:

- | | | | |
|-------------------|----------|--------------|----------|
| 5 Series (E60) | = 1.0hr | X5 SAV (E53) | = 1.5hrs |
| Z4 Roadster (E85) | = 2.0hrs | X3 SAV (E83) | = 1.0hr |
| 3 Series (E46) | = 1.5hrs | | |

Installation instructions for all models can be found on the BMW wireless website.

Important: The BMW Assist module should never be removed or disconnected from the vehicle to ensure BMW Assist services are available. Without BMW Assist, customer may not have important rescue/assist services in case of a serious accident, deploying airbag, etc. The serial number of the module is matched with the Vehicle Identification Number (VIN) of the vehicle and should never be removed and installed into another vehicle. The recommended upgrade to hands free personal calling on cars equipped with BMW Assist is to install the necessary hardware to connect the CPT9000 handset.

BMW Wireless Website:

The BMW wireless website (www.bmwwireless.com) has been redesigned to reflect the new parts information. In addition, the site has been changed to allow centers easier access to the most commonly used information.

Dedicated Motorola Hotline (877)-278-7806:

All centers are reminded that there is a toll free BMW dedicated Motorola hotline set up to help you with phone related questions. Centers should be calling this hotline to resolve such issues as:

- ESN not on file with the carrier.
- Activation issues or questions.
- Phone features and programming questions.
- Questions about GSM, TDMA, CDMA or particular carriers.
- Problems with a phone repair that cannot be resolved through the repair center.

The Motorola Hotline is staffed Monday-Friday from 8am-5pm CT.

Very truly yours,

Alan E. Harris
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