



SUBJECT

CCC - "Please Insert Navigation DVD" appears on CID

MODEL

E60, E61 (5 Series) produced from 1/2004 to 8/2008

E63, E64 (6 Series) produced from 1/2004 to 8/2008

E70 (X5) produced from 10/2006 to 9/2009

E71 (X6) produced from 10/2006 to 9/2009

E82, E88 (1 Series) produced from 9/2004 to 8/2008

E90, E91, E92, E93 (3 Series) produced from 3/2005 to 8/2008

All vehicles equipped with SA 609 (CCC Car Communication Computer)

SITUATION

The navigation map DVD cannot be read or detected. The message "Please insert navigation DVD" appears in the CID (Central Information Display). The navigation system is inoperative.

CAUSE

Faulty DVD drive; read error due to hardening of the anti-vibration gel on the read head

PROCEDURE

Ensure that the map DVD is not faulty by swapping it with a map DVD known to work.

If the map DVD is not the problem, replace the DVD drive as per ISTA repair instructions "REP 6583580 Removing and installing/replacing DVD drive for Car Communication Computer".

Note: If the DVD drive is replaced, it is not necessary to replace the map DVD or program the vehicle.

PARTS INFORMATION

Part Number	Description	Quantity
65 83 9 232 059	DVD drive	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty

Defect Code: **65 83 90 18 00**

Labor Operation:	Labor Allowance:	Description:
00 58 306		Replace the DVD drive for Car Communication Computer
	13 FRU	E60 up to 3/07, E61 up to 3/07

15 FRU	E60 from 3/07, E91
14 FRU	E60 M5 from 3/07, E61 from 3/07, E70, E71, E90, E92
12 FRU	E63, E64, E82, E88
16 FRU	E93

**Labor
Operation:**

**Labor
Allowance:**

Description:

+00 58 980

Replace the DVD drive for the Car
Communication
Computer

12 FRU	E60 up to 3/07, E60 M5 from 3/07, E70, E71, E90, E92
11 FRU	E60 M5 up to 3/07, E61 up to 3/07
13 FRU	E60 from 3/07, E61 from 3/07, E91
10 FRU	E63, E64, E82, E88
14 FRU	E93

*Main Work - use this labor operation number when this is the only repair being performed, or if this is the main repair when performed along with other repairs at the same time. If this is not the main repair, use the associated (+) labor operation code.

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